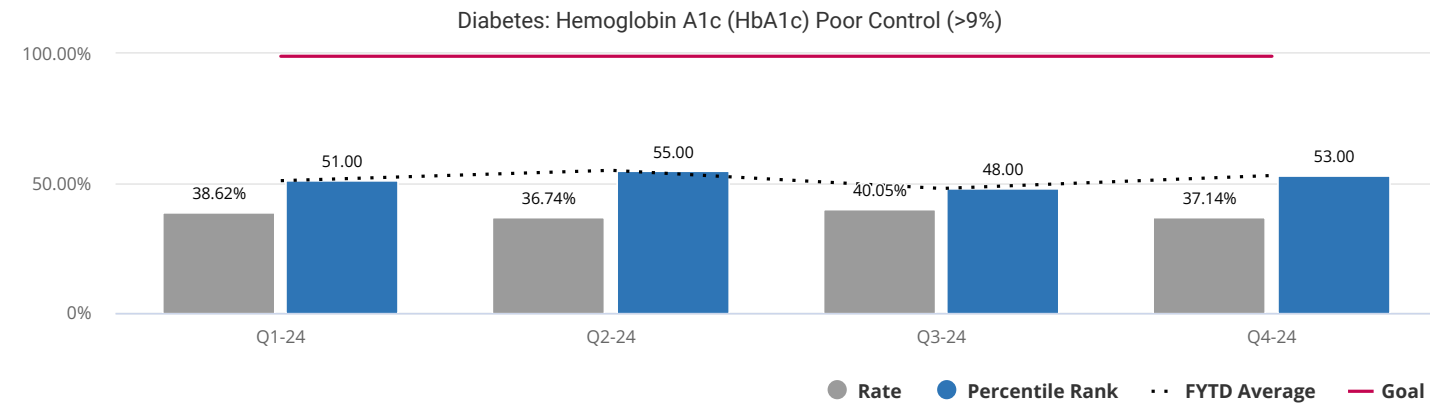


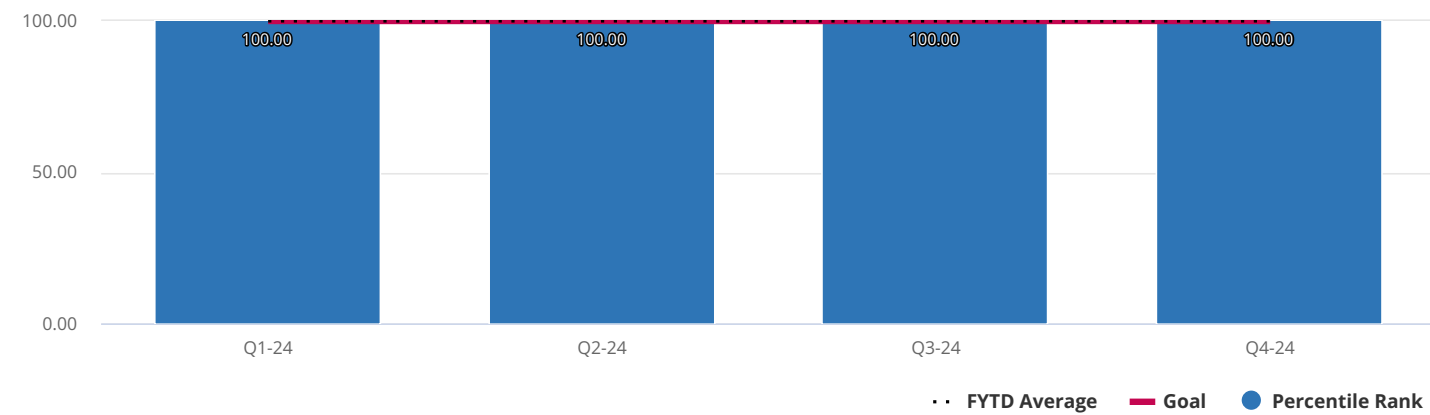
Improve the Care of Key Diagnoses

↓ Diabetes: Hemoglobin A1c (HbA1c) Poor Control (>9%)
Diabetes: Hemoglobin A1c (HbA1c) Poor Control (>9%)

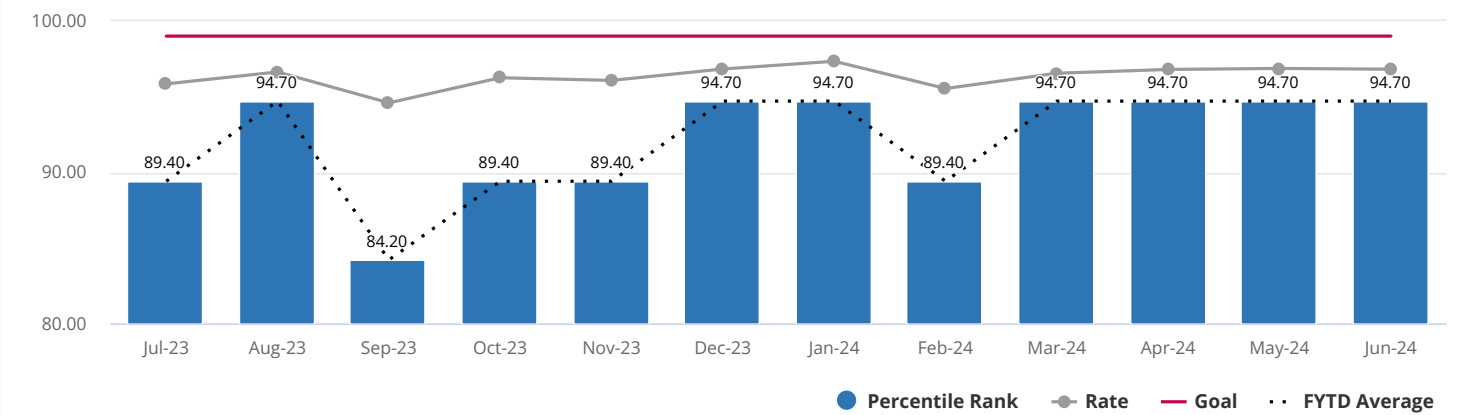


Improve Medication Administration and e-Prescribing -- Leapfrog (Acute)/MIPS and PI (Ambulatory & Acute)

Safe Medication Administration (BCMA - Bar Code Medication Administration)
Safe Medication Administration (BCMA - Bar Code Medication Administration)

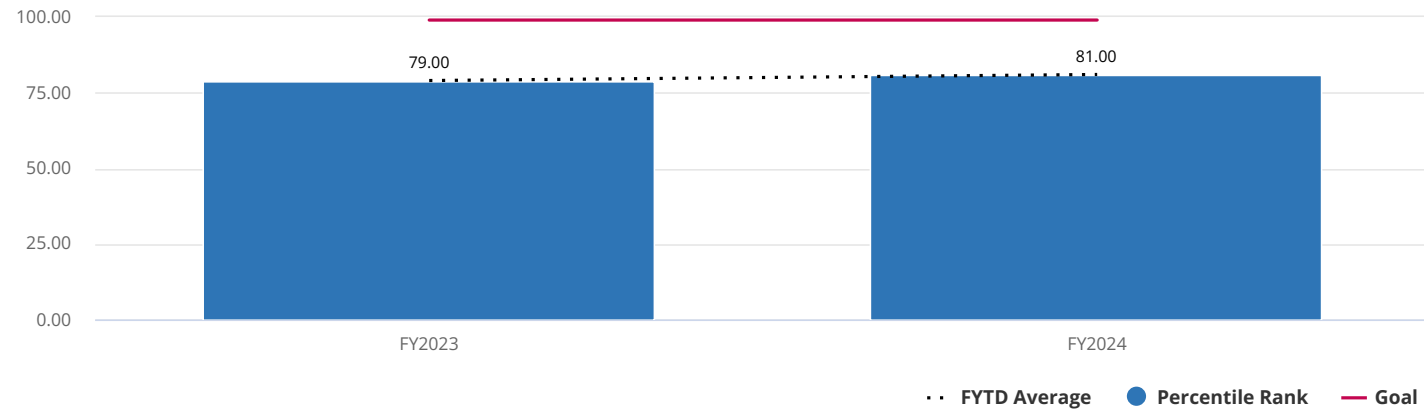


↓ eRx: Electronic Prescribing
eRX: Electronic Prescribing

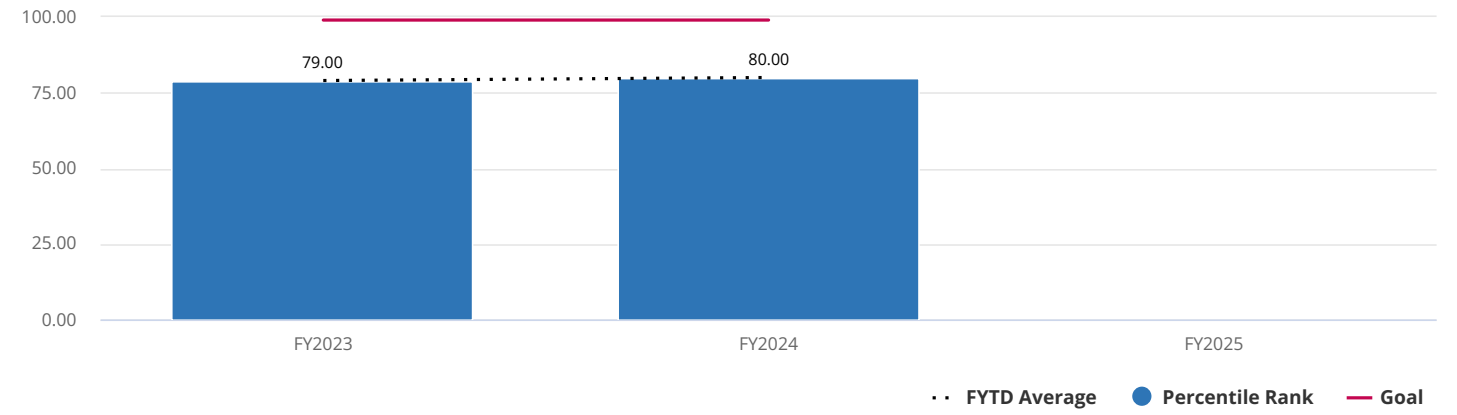


Improve Perception for Quality of Care - Employee Opinion Survey (SOMC Enterprise-Wide)

Employee: This Organization Provides High-Quality of Care and Service

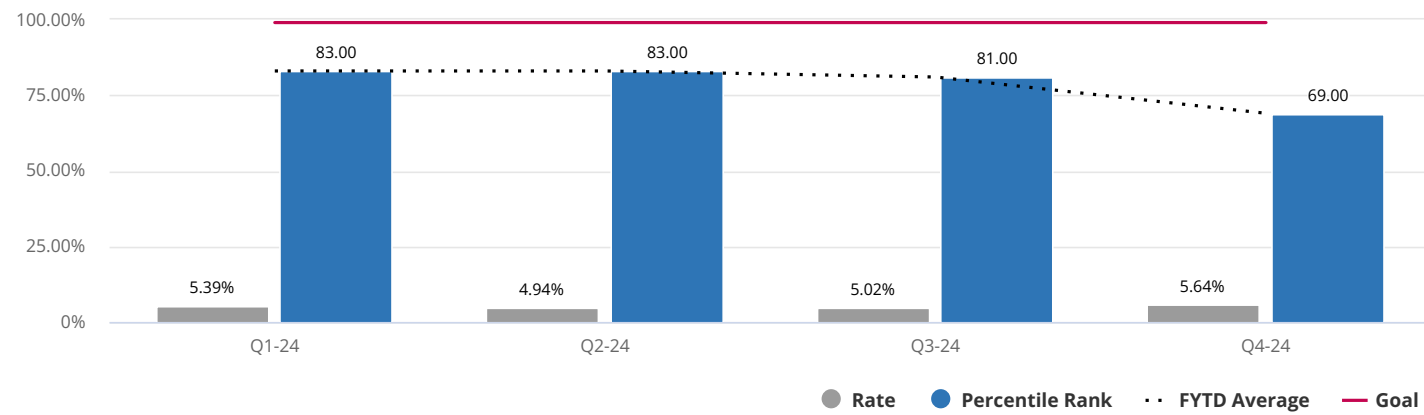


Medical Staff: This Organization Provides High Quality Care and Service



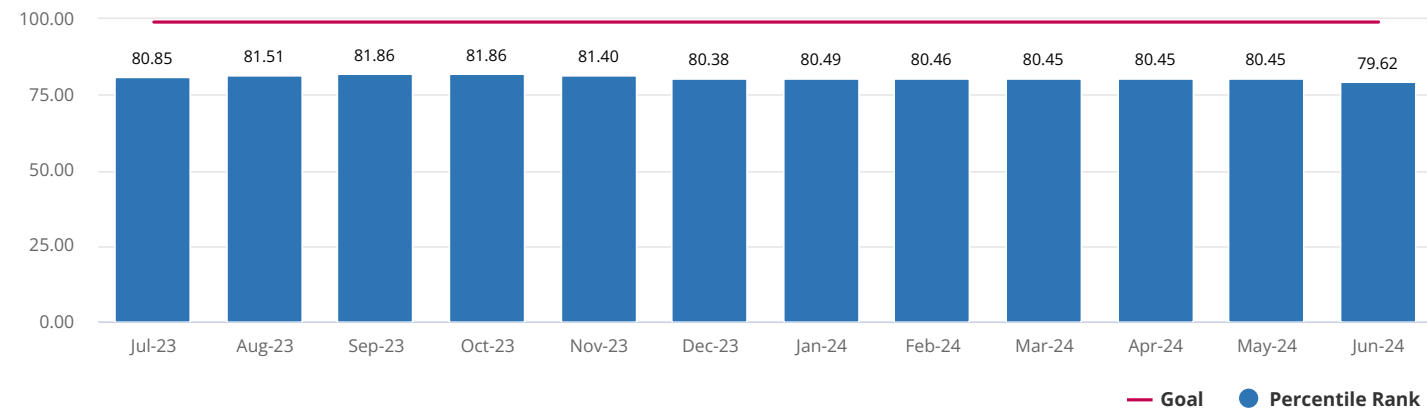
Improve Care Transitions

Readmissions Within 7 Days of Hospital Discharge



Overall Average Percentile Rank

Quality Overall Average Percentile Rank (Month-Over-Month)
Quality Overall Average Percentile Rank (Month-Over-Month)



Quality Overall Average Percentile Rank (Year-Over-Year)
Quality Overall Average Percentile Rank (Year-Over-Year)

